



Library & Learning Services Fortnightly Update - ISSUE 3

Welcome to the 3rd issue of Library and Learning Services fortnightly update, providing academic colleagues with up to date developments during Coronavirus (COVID-19).

Academic Engagement Team

The Academic Engagement team are here to help. We have connected with a huge amount of academics since we all began Working From Home #Lockdown. We have been using all the usual tools like email but happy to take Microsoft Teams calls if that would be more useful to you.

Here we are at our weekly team meeting discussing the planning of virtual staff development and just catching up with developments and questions from all the academic departments.

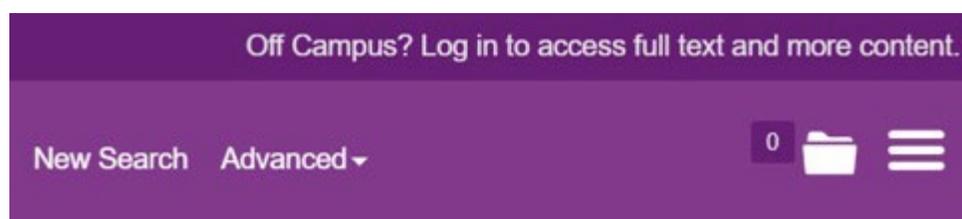
Any questions, please [get in touch](#).



eResources Tips

We have seen some excellent usage of the eResources, however if you have struggled at all to access full text or something doesn't work quite right, here is some helpful guidance:

- **Are you able to sign into your library account?**
If yes then your username and password are correct.
- **Problems arise if you go direct to the website of a journal or database from a web search as you won't have the Edge Hill login that we build into URLs.** Trying to find the right link to click for Institutional Access can be confusing and difficult and we don't recommend it.
- **For journal articles use the Discover More link on www.edgehill.ac.uk/ls** or in Blackboard in the library tab, to search for keywords. When you have done a search and are in Discover More, click the banner at the top of the screen to login to your Edge Hill account, this will make access much smoother as you will be authenticated once and will get direct access to the articles. Here is a screen shot:



- **A good tip is to check your browser.**
Does the page behave in the same manner on a different web browser
e.g. Firefox and Chrome?
- **Also clear your Cache.**
Unsure as to how to, you may find this page of some use [5 Ways to Clear Cache and Cookies.](#)
- If you still experience issues, please contact our [help desk team.](#)

UniSkills virtual support

As you know the Uniskills team are available for 1-2-1 appointments virtually but did you know there is a whole programme of webinars? The usual range of support which we offered is now available as [webinars.](#)

We have had 130 students booked on so far which is excellent news. We are using Blackboard Collaborate and incorporating some of the more interactive tools with Collaborate to improve the experience for students.



We ask for student feedback after all sessions and we have had some great comments:

“This was a very useful webinar”

“I learned things I didn’t even know”
*“It was done in a very professional way
that was easy to follow and keep up with”*
*“Thank you for keeping the training going during this period
as it gives me a chance to access the webinar training”*
*“Very helpful and well-presented,
answered all questions throughout”*
*“It was a good session and really appreciate the
work especially during this current situation”*

We will be providing support throughout May and June. If you think your students would benefit, please signpost or get in touch with Uniskills@edgehill.ac.uk



Due to the pandemic, many publishers are opening up their content or extending our existing subscriptions on a temporary basis. It can be overwhelming to assess all the interesting offers out there, so every fortnight we highlight two resources: one supporting teaching and learning and one for research. *This time we have...*

VitalSource®

What is it?

An online library of textbooks covering all subjects, including a range of titles that cannot normally be purchased as ebooks.

Why use it?

Get access to key textbooks which can't be reached in Catalyst right now, and also e-titles exclusive to Vital Source.

More details

Please note you are restricted to borrowing 7 books during the access period.

How to access

Create an account using your @edgehill.ac.uk email address

When does access stop?

30 June

SAGE research methods

What is it?

Online platform with authoritative case studies, ebooks and videos on different methodologies.

Why use it?

High quality resources produced by leading researchers. The Project Planner and Methods Map are great for an MRes or PhD.

More details

After a successful trial, Learning Services has purchased a subscription to the core suite of resources, but SAGE are keeping the full suite of resources open to us until further notice.

How to access

Access [here](#) or search for it in Discover More

When does access stop?

To be confirmed. After this, access will revert to our core subscription.

In our next bulletin we will share our data and insights for engagement with our

Academic Engagement and LTD teams and let you know about the many ways we have been supporting you and the ways we can help.

Accessibility and Ally – dedicated help with your content



Over the last year we've rolled out the use of [Blackboard Ally](#) to help identify accessibility issues with content and offer solutions.

The [Public Sector Bodies Accessibility Regulations](#), will come into effect on 23 September 2018.

The legislation means that all electronic content on our websites and VLE must be accessible to all users. This includes all of your uploaded documents in Learning Edge. The good news is that huge progress has been made across the University.

We have recently contacted the named Module Leader with the aim to help you improve the accessibility of documents. Together we can make the necessary improvements to the content. **At present during #Lockdown we also have a dedicated team who are available to collect and convert documents on your behalf.**

If you would like us to assist you in getting your materials ready for September please contact: LTDsupport@edgehill.ac.uk



Visit the Library & Learning Services webpages:
ehu.ac.uk/accessinglsonline

Keep the conversation going:
blogs.edgehill.ac.uk/lis
ehu.ac.uk/askus