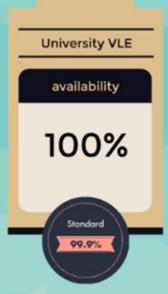
## Performance Against Service Standards

Feb 2016



on average within

6 hours

Standard

24 stell hours

Library PCs
in working order

100%
based on a sample average

Standard
98%

