

Comments and suggestions submitted - 2014/2015

Your comment!	Our feedback and action!
Thanking a member of staff for helping print their dissertation.	It is so nice to receive such a positive compliment about one of our members of staff. I fed this back to the named staff member and her manager and they were both delighted. Thank you!
Some of the windows in the library do not open.	Thank you for making us aware of this. Staff regularly check the building and report any broken windows to our Facilities Management department to repair where possible. We are sure any broken window will soon be fixed.
Keyboards need cleaning, some are sticky and do not work.	We have put in a request for Facilities Management to clean the keyboards in the library.
Staff are very helpful and friendly, resources are very useful. Library atmosphere is encouraging and quiet for study.	Thank you! This lovely comment was fed back to all staff.