Accessibility Statement for eShare

This accessibility statement applies to https://eshare.edgehill.ac.uk.

This website is run by Edge Hill University. We want as many people as possible to be able to use this website.

AbilityNet has advice on making your device easier to use if you have a disability.

How accessible this website is

We know some parts of this website are not fully accessible:

- Most older Word and PDF documents are not fully accessible to screen reader software.
- The images in older items will not have appropriate alternative text.
- This website runs on the open source software EPrints version 3 and has been customised for our
 own requirements and branding. The parts of EPrints which are not fully accessible prior to these
 customisations can be found in a list provided on central EPrints Accessibility information page How
 accessible EPrints is. Images such as thumbnails/previews alongside results do not always have
 appropriate alternative text. This does not meet WCAG 2.1 success criterion 1.1.1

Feedback and contact information

If you require information in a different format like accessible PDF, large print, easy read, audio recording or braille please contact the author of the content in the first instance. Should they have left the organisation, please complete this form, providing the necessary information.

We will consider your request and respond within 10 working days.

Reporting accessibility problems with this website

We're always looking to improve the accessibility of this website. If you find any problems not listed on this page or think we're not meeting accessibility requirements, please contact us. Our Learning Technology Development (eshare@edgehill.ac.uk) team will respond to your query.

Enforcement Procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations').

If you're not happy with how we respond to your complaint, contact the Equality Advisory and Support Service (EASS).

Technical information about eShare's accessibility

Edge Hill University is committed to making eShare accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

Compliance status

eShare is partially compliant with the Web Content Accessibility Guidelines version 2.1 AA standard, due to the non-compliances and exemptions listed below.

Non-accessible content

The content listed below is non-accessible for the following reasons.

Some images do not have a text alternative, so people using a screen reader cannot access the information. Some documents will not be fully accessible to screen reader software. This fails WCAG 2.1 success criterion 1.1.1 (non-text content).

We have endeavoured to prevent this situation occurring with future eShare content. From September 2020 we advise users of accessibility requirements and how these can be met on the eShare home page and within user guides.

Disproportionate burden

At 22 October 2020, eShare contained over 3,800 items. Each of these items would require individual assessment for accessibility and (where required) the application of certain measures to make the document accessible. Having assessed the issues present in a sample set of files from the website, we estimate that actioning this would take over 3,000 hours to resolve, the equivalent of one person working for 100 weeks, with a commitment of 30 hours per week.

Considering the benefits taking such measures, we acknowledge that there are over 14 million disabled people in the UK (Scope) and also that, "As of 2017, there are around 350,000 people on the registers of blind and partially sighted people in the UK" (RNIB).

A separate assessment of the eShare content indicates that only a small proportion of items in the repository are regularly accessed, with the majority being held as archive materials.

Finally, there are no known requests to date for items in eShare to be made accessible.

Considering the above, we have concluded that the benefits of making all files in eShare accessible would not justify the time-based cost to the University. We therefore claim it would not be reasonable to take these measures due to a disproportionate burden. Instead, we will take a targeted approach to improving the level of accessibility of the website; please see the next section for details.

We used this approach to deciding on a sample of pages to test

The sample of documents was randomised by taking every tenth document uploaded between August 2018 and January 2019.

You can read the full accessibility test report.

Content that's not within the scope of the accessibility regulations PDFs and other documents

Some of our PDFs and Word documents are essential to providing our services. For example, we have PDFs with information on how users can access our services, and forms published as Word documents. By September 2020, we plan to either fix these or replace them with accessible HTML pages.

The accessibility regulations do not require us to fix PDFs or other documents published before 23 September 2018 if they're not essential to providing our services. For example, we do not plan to fix posters or conference agendas that are now out of date.

Any new PDFs or Word documents we publish will meet accessibility standards.

Third Party content and extensions

eShare contains some third-party content and extensions that we may be unable to influence.

What we're doing to improve accessibility

Our accessibility roadmap shows how and when we plan to improve accessibility on this website.

Preparation of this accessibility statement

This statement was prepared on 10/12/2020. It was last reviewed on [10/12/2020].

eShare was last tested on 20/10/2020. The test was carried out by Edge Hill University.